

2024 Frontline Volunteer Expectations

Communication with Crew Coordinators

- Maintain current contact information on the CFMF's online database;
- Inform Crew Coordinator of any changes of contact information as soon as possible; and
- Inform Crew Coordinator of all changes in volunteer status and availability.

Festival Preparations

- Complete applicable certification requirements;
- Attend one of the CFMF's organized accreditation pick-up dates; and
- Participate in scheduled pre-Festival crew meetings, training sessions and site walks.

Festival Ambassador

- Keep up to date on CFMF promotional, training and volunteer materials; and
- Conduct themselves in a professional and respectful manner.

Festival Obligations

- Fulfill the minimum volunteer time commitment of hours (exact requirement confirmed by Crew Coordinator);
- Following CFMF policies and procedures, take whatever action deemed necessary to ensure the safety and well being of patrons, guests, volunteers and staff of the CFMF; and
- Follow up with the Crew Coordinators regarding comments, questions or concerns.

Evaluation

- Complete the Frontline Volunteer online survey.